What is ITS?

UC Riverside's centralized IT organization

Providing support for the University's diverse technology needs
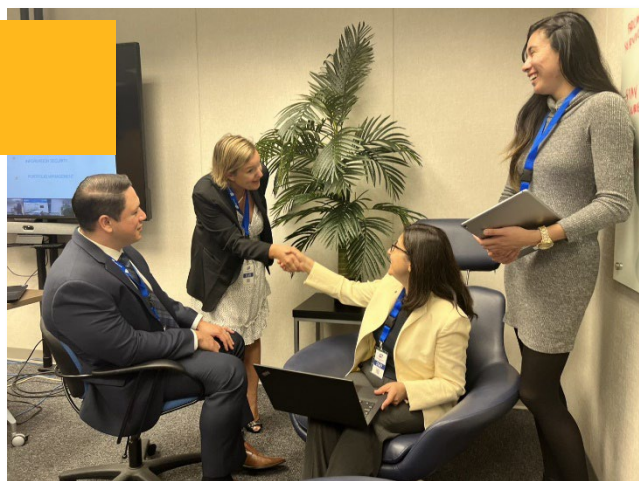
Serving students, faculty and staff

Enabling Your Success

Providing the technical infrastructure needed to welcome you to the Highlander Community:

- Admissions
- Job Recruitment
- User Account Creation

Management of campus and remote technology services:

- Campus Networking and Wi-Fi
- Communication Applications
- Multimedia Classroom Technology
- Databases that power work and learning
- Cybersecurity

End-to-End Campus Support

Technical support for:
- Financial, HR, student and auxiliary systems
- Campus web solutions: https://websites.ucr.edu
- Research computing services: https://its.ucr.edu/researchers

Provision of secured device services:
- Setup and deployment of devices
- Device maintenance and updates
- Support services for devices
- Info: its.ucr.edu/secure-device-services

Management of student technology services:
- Loan2Learn, laptop kiosks, printing stations, on-campus and virtual computer labs
- ITS student page: https://its.ucr.edu/students
- Student technology fee: https://its.ucr.edu/stf
- Video: https://goto.ucr.edu/studenttechnology

Securing your data:
- Monitoring cyber threats to campus
- Virtual private networking (VPN)
- Multifactor authentication (MFA)
- Providing tools to help you securely manage your accounts and passwords: https://myaccount.ucr.edu

How Can I Learn More?

Visit our Website:
https://its.ucr.edu

Follow us on Social Media:
@it4ucr

Sign up for our newsletter:
https://its.ucr.edu/projects

UCR is **#inITtogether**

Self-help, Support and Training Tools

- Access the ITS Knowledge Base, get support, check IT system status and more: https://its.ucr.edu/support
- ITS Training Toolkit: https://its.ucr.edu/training