

## What is ITS?

UC Riverside's centralized IT organization

Providing support for the University's diverse technology needs

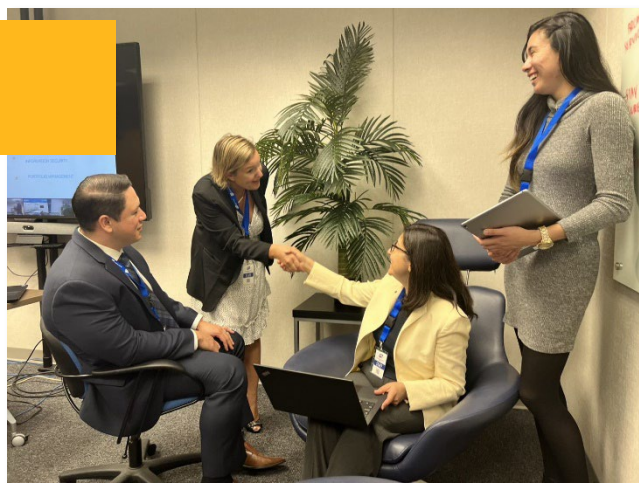
Serving students, faculty and staff



## Enabling Your Success

Providing the technical infrastructure needed to welcome you to the Highlander Community:

- Admissions
- Job Recruitment
- User Account Creation



Management of campus and remote technology services:

- Campus Networking and Wi-Fi
- Communication Applications
- Multimedia Classroom Technology
- Databases that power work and learning
- Cybersecurity



# End-to-End Campus Support



## Technical support for:

- Financial, HR, student and auxiliary systems
- Development of the UCR websites: <https://websites.ucr.edu>
- Research computing services: <https://its.ucr.edu/research>

## Provision of secured device services:

- Setup and deployment of devices
- Device maintenance and updates
- Support services for devices
- Info: [its.ucr.edu/secure-device-services](https://its.ucr.edu/secure-device-services)

## Management of student technology services:

- Loan2Learn, laptop kiosks, printing stations, on-campus and virtual computer labs
- ITS student page: <https://its.ucr.edu/students>
- Student technology fee: <https://its.ucr.edu/stf>
- Video: <https://goto.ucr.edu/studenttechnology>

## Securing your data:

- Monitoring cyber threats to campus
- Virtual private networking (VPN)
- Multifactor authentication (MFA)
- Providing tools to help you securely manage your accounts and passwords: <https://myaccount.ucr.edu>

## How Can I Learn More?

Visit our website:

<https://its.ucr.edu>

Follow us on social media:

@it4ucr

Sign up for our newsletter:

<https://its.ucr.edu/projects>



## Self-help, Support and Training Tools

- Access the ITS Knowledge Base, get support, check IT system status and more: <https://its.ucr.edu/support>
- ITS Training Toolkit: <https://its.ucr.edu/training>