



What is ITS?

UC Riverside's centralized IT organization

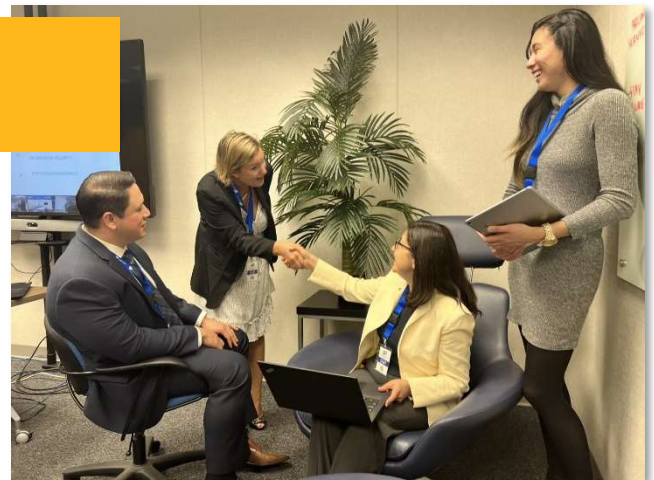
Providing support for the University's diverse technology needs

Serving students, faculty and staff

Enabling Your Success

Providing the technical infrastructure needed to welcome you to the Highlander Community:

- Admissions
- Job Recruitment
- User Account Creation



Management of campus and remote technology services:

- Campus Networking and Wi-Fi
- Communication Applications
- Multimedia Classroom Technology
- Databases that power work and learning
- Cybersecurity



End-to-End Campus Support



Technical support for:

- Financial, HR, student and auxiliary systems
- Campus web solutions: <https://websites.ucr.edu>
- Research computing services: <https://its.ucr.edu/researchers>

Provision of managed desktop services:

- Setup and deployment of devices
- Device maintenance and updates
- Support services for devices

Management of student technology services:

- Loan2Learn, laptop kiosks, printing stations, on-campus and virtual computer labs
- ITS student page: <https://its.ucr.edu/students>
- Student technology fee: <https://its.ucr.edu/stf>
- Video: <https://goto.ucr.edu/studenttechnology>

Securing your data:

- Monitoring cyber threats to campus
- Virtual private networking (VPN)
- Multifactor authentication (MFA)
- Providing tools to help you securely manage your accounts and passwords: <https://myaccount.ucr.edu>

How Can I Learn More?

Visit our Website:

<https://its.ucr.edu>

Follow us on Social Media:

@it4ucr

Sign up for our newsletter:

<https://its.ucr.edu/projects>

UCR is #inITtogether



Self-help, Support and Training Tools

- Access the ITS Knowledge Base, get support, check IT system status and more: <https://its.ucr.edu/support>
- ITS Training Toolkit: <https://its.ucr.edu/training>