Enabling Your Success

Providing the technical infrastructure needed to welcome you to the Highlander Community:
- Admissions
- Job Recruitment
- User Account Creation

Management of campus and remote technology services:
- Campus Networking and Wi-Fi
- Communication Applications
- Multimedia Classroom Technology
- Databases that power work and learning
- Cybersecurity

What is ITS?

UC Riverside’s centralized IT organization
Providing support for the University’s diverse technology needs
Serving students, faculty and staff
End-to-End Campus Support

Technical support for:
- Financial, HR, student and auxiliary systems
- Campus web solutions: https://websites.ucr.edu
- Research computing services: https://its.ucr.edu/researchers

Provision of managed desktop services:
- Setup and deployment of devices
- Device maintenance and updates
- Support services for devices

Management of student technology services:
- Loan2Learn, laptop kiosks, printing stations, on-campus and virtual computer labs
- ITS student page: https://its.ucr.edu/students
- Student technology fee: https://its.ucr.edu/stf
- Video: https://goto.ucr.edu/studenttechnology

Securing your data:
- Monitoring cyber threats to campus
- Virtual private networking (VPN)
- Multifactor authentication (MFA)
- Providing tools to help you securely manage your accounts and passwords: https://myaccount.ucr.edu

How Can I Learn More?

Visit our Website:
https://its.ucr.edu

Follow us on Social Media:
@it4ucr

Sign up for our newsletter:
https://mailchi.mp/ucr.edu/subscribe

UCR is #inITtogether

Self-help, Support and Training Tools
- Access the ITS Knowledge Base, get support, check IT system status and more: https://its.ucr.edu/support
- ITS Training Toolkit: https://its.ucr.edu/training