What is IAMRiverside and Why is it Needed Right Now?

- **What**: IT architecture that powers identity and access management (IAM) at UCR
- **Why Now**: The current IAM architecture is end-of-life and poses serious security risks
- **When**: March 2023
What is IAMRiverside and Who is Affected?

- **Who:**
  - Dept Admins
  - Org Admins
  - Central Offices
  - UCPath CSC
  - SSC
  - Those with eForms roles
  - Those with eDir permissions
  - Those with TNS roles
  - ITS
**What is Changing**

**Form**
Processes will be performed from within the new IAMRiverside user interface

Form fields may look different, as workflows have been simplified

**Creating New NetIDs**
Ability to create a NetID has been decoupled from UCPath for agility

**What is NOT Changing**

**Function**
Though look and feel are different, functionality is the same (with some added optional functions)

**Permissions**
If you could perform the function in eDir or eForms, you can perform it within IAMRiverside

Access managed by EACS remains unchanged

**What is Going Away**

**Redundant Systems**
Enterprise Directory, eForms, and Temporary NetID System are all being decommissioned

*Note: UCLC Supplemental Profile Tool should be used for UCLC access*

*Note: Basic user profile info can be viewed at profiles.ucr.edu*
Future Provisioning Process

1. **Department Authorized Person**
   - IAMRiverside Person Account Request

2. **Shared Service Center**
   - IAMRiverside Person Account Request
   - New Hire Ticket in SSCs ticketing system (include person’s NetID)

3. **IAMRiverside**
   - Fill out the New Hire Template in UCPath (provide the NetID)
   - Initiate workflow and notify SSC or Department

4. **Matching Process**
   - Provision the identity
   - Provision the accounts (LDAP record, UCR email, access to wireless, VPN, DUO based on the request)

5. **Net ID**
   - Yes
   - Keep ID and disable the accounts (LDAP record, UCR email, access to wireless, VPN, DUO based on the request)
   - No
   - 1-280 received
   - Yes
   - Ingest I-280
   - No
   - >30 days
   - >90 days
   - Yes
   - Populate attributes of the NetID with data from I-280 and adjust roles (audit and verify roles etc)

6. **Matching Process**
   - Yes
   - Provision the accounts
   - No
   - >30 days
   - =30 days
   - =90 days

7. **UCPath**
   - Process New Hire Template
   - Send I-280 to UCR
Preview - Profile Management
Preview - NetID Creation in IAMRiverside

Request for Central Authentication Services (CAS) Use

Transactor Name: Jack Cui
Email: jackcui@ucr.edu
Phone: (951) 827-2957
Contact: Jack Cui

Accountability Structure: ORG21
Contact First Name:
Contact Last Name:
Contact Title:
Contact Office Phone:
Contact Cell Phone:
Contact Home Phone:
Contact Email:
Start Date: 06/01/2008
End Date: 05/31/2009

Description and Purpose of Application/Website:
eForms application
Application/Website Address: http://eforms.ucr.edu
Application/Website IP Address: 138.23.223.23
Hardware Description: Dell PowerEdge 2580
Software Description: Microsoft Windows 2000 Server

Other Comments: Approved by eForm Owner

Operator: [Dropdown]
- Dispatch
- Back
- Main Menu

History

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<th>Action</th>
<th>By</th>
<th>Role</th>
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<td>05/28/2008</td>
<td>Submit</td>
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<td>Transactor</td>
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<td>05/28/2008</td>
<td>Approve</td>
<td>Jack Cui</td>
<td>Departmental Approver</td>
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Preview - Approval Process for Accounts
Resources
to Support Me and My Team

- Step-by-step guidance on how to perform functions in IAMRiverside will be available in the ITS Knowledge Base prior to Go Live.

- An overview video and “train the trainer” sessions will be recorded and made available to those on the iamriverside@lists.ucr.edu mailing list (join on the ITS website).

- Please reach out to the Central Offices and UCPath Campus Support Center (CSC) for policy guidance/resources.
Find info and resources at its.ucr.edu/iamriverside

(web page is updated regularly to include resources as they become available)
Questions?