

# Digital Digest

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## Welcome to Digital Digest!

**Digital Digest** is the monthly newsletter from Information Technology Solutions (ITS). Here you'll learn about UCR's Digital Transformation, an effort that strives to simplify, improve, and leverage technology for the betterment of the student, faculty, and staff experience.

Digital Transformation is bringing technological advancements to the University in ways that will accelerate research, enhance student learning, facilitate collaboration, better secure data, and automate workflows.

[Subscribe to the Digital Digest mailing list](#)

to follow the progress of exciting technology initiatives and discover new services and tools that ignite possibilities for the Highlander Community.



## IAMRiverside Project Team Deploys Post-Go Live Changes

Resolutions and enhancements have been deployed for issues related to IAMRiverside.

[Read about the applied fixes and changes on the ITS Blog!](#)

## ITS Supports Impact23 with Introduction of Looker Data Analytics Tool



*Looker, a tool that will streamline manual reporting processes, will Go Live on August 1, 2023*

Data fragmentation and a lack of proper data governance pose barriers to efficient work and data-driven decisions. That is why ITS developed an [Enterprise Data Strategy](#) for UCR that will help our University overcome challenges brought on by siloed, out-of-date, duplicate, and conflicting data. Successful implementation of this strategy will bring together key data assets and ensure that data are trusted, secure, easily accessible, and of the highest quality.

As part of this Enterprise Data Strategy, ITS has invested in [Looker](#), a data analytics and self-service reporting tool. This robust data visualization platform will make data accessible and consumable to departments across campus.

A soft launch of Looker will take place as part of the current financial system replacement effort... [continue reading](#)

## UCR Researchers Have Access to Breakthrough Research Computing Services



*ITS Research Computing has expanded its offerings to include a suite of leading-edge cloud services through Google Cloud Platform*

As a leading research university and [new member of the Association of American Universities](#) (AAU), UCR is home to prestigious and talented faculty and student researchers. [ITS Research Computing](#) champions the brilliant minds of the UCR research community by offering powerful research computing services, personalized consultation sessions, and valuable training opportunities.

Through ITS Research Computing, researchers have access to the following services:

1. High-performance computing
2. Research data management and storage
3. Scientific software and tools
4. Cloud computing services
5. Lab and field technology design
6. Support for lab and field setup
7. Training support

[...continue reading](#)

## Zoom Phone Migration Begins for Select Campus Groups



*The transition of UCR's campus telephony services to Zoom Phone is crucial in bringing Highlanders together on a unified, modern, and reliable telephony platform*

Migration to Zoom Phone Services is underway for several groups on campus, including the Palm Desert Graduate Center, College of Humanities, Arts, and Social Sciences, School of Public Policy, Enrollment Services, Division of Undergraduate Education, Graduate Division, and UCR Intercollegiate Athletics.

The Zoom Phone "Go Live" date for these units will be announced shortly.

Earlier this year, ITS successfully completed two [pilot runs for Zoom Phone Services](#). Soon after, on April 18, four of UCR's active call centers transitioned to Zoom Phone Services.

Remaining campus units... [continue reading](#)

## ITS Partners with SOM and Enrollment Services to Bring New Zoom Rooms Functionality



*ITS works closely with campus partners to establish secure connections and ensure that spaces are optimized for student, faculty, and staff needs*

As part of the [RISE: Generation Zoom initiative](#), ITS has partnered with the School of Medicine (SOM) and Enrollment Services to integrate modern video conferencing and collaboration technology in their respective meeting rooms and office spaces.

Set to open in August 2023, the School of

Medicine's new Education Building II (SOM Ed II) will feature upgraded problem-based learning (PBL) rooms.

SOM Ed II's PBL rooms will be equipped with core Zoom Room functions that small groups can utilize when working in the space. This includes wireless content sharing, people-tracking cameras... [continue reading](#)

## Access ITS Support and Resources

Stay in the know! [Subscribe to our newsletter mailing list](#). You can also find resources and additional information by visiting the [ITS Digital Transformation webpage](#).

Need IT help? [Get support](#).