Digital Digest

Newsletter

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Welcome to the Digital Digest Fall Quarter Issue!

Fall quarter is in full swing, and the Digital Digest is back with the latest news on UCR's Digital Transformation initiatives.

Whether you're working on campus or remotely, you can always stay connected to the Highlander community. Read on to learn about the launch of the Slack UCR Community and the campus spaces recently upgraded to Zoom Rooms. Plus, learn how an award-winning UCR research lab leveraged Ursa Major to power their innovative energy solution.

Subscribe to the Digital Digest mailing list to follow the progress of exciting technology initiatives and discover new services and tools that ignite possibilities for the Highlander community.

What You Need to Know

IT Support Services Now Available at the Libraries

ITS is making in-person IT support more accessible to the Highlander community by opening BearHelp stations at the Tomás Rivera and Orbach Science libraries. Now, students, faculty, and staff can walk in and request technical support from BearHelp Technicians Monday through Friday from 8:30 am to 4:30 pm at the IT Support desks located on the first floor of the libraries.

Read the story on Inside UCR to learn which technical support services are offered on site, and to know more about ITS' partnership with UCR Library.

Connect with the UCR Community on Slack

Your UCR NetID credentials are all you need to activate your official UCR Slack account and start collaborating across campus!

Earlier this year, ITS introduced Slack Enterprise Grid, a centralized, secure virtual space that allows students, faculty, and staff to communicate, share files, and collaborate.

As part of the University's Digital Transformation efforts, Slack is an ITS-approved and supported campus communication and collaboration tool. Every student, faculty, and staff member has access to their own Slack account, which comes at **no cost** to the user or their Department.

Start Using Slack Today!

Your official UCR account has been created. Now it's just a matter of activating it!

To log into your UCR Slack account, go to ucriverside-community.slack.com. Click "Sign in with CAS" and enter your UCR credentials (NetID and password). Once logged in, you will be directed to the UCR Community workspace....*continue reading*

ITS Teams Up with Campus Partners to Upgrade Campus Spaces to Zoom Rooms

Discover the latest technological advancements in UCR's general assignment classrooms and conference rooms

This fall, UC Riverside welcomed 26,000 new and returning students back to campus. In preparation for the quarter, ITS worked with the College of Humanities, Arts, and Social Sciences, College of Natural & Agricultural Sciences, and The Office of the Registrar to upgrade the technology in several highly utilized campus spaces. This initiative is in line with RISE: Generation Zoom, one of UCR's Digital Transformation projects.

Revamped Campus Spaces

Earlier this year, ITS launched a pilot program for RISE: Generation Zoom, which endeavored to update more than 25 spaces on campus. These technological advancements enable the University to meet the demand for flexible working and learning environments....*continue reading*

Ursa Major Powers Innovative Energy Solution of Award-Winning UCR Research Lab

By Astitva Chopra

Discover the UCR-based research lab that successfully harnessed the power of Ursa Major to create solutions for the energy industry

Since introducing the advanced cloud services of Google Cloud Platform (GCP) through the Ursa Major initiative, the ITS Research Computing team has been working with various UCR researchers to integrate GCP into their workflows and leverage it to achieve their research goals.

Previously, we introduced the Wang Bioinformatics Lab and shared how they're using GCP for mass spectrometry. Principal Investigator Professor Mingxun Wang, PhD also revealed that having access to Ursa Major has enabled his team to get into Google Cloud's Research Innovators program, which comes with $10,000 in GCP credits.

Continuing the exploration of Ursa Major's impact on research computing at UCR, we turn the spotlight to a lab that leveraged GCP not only for academic research, but also for real-world applications.

UC Riverside-based Smart City Innovation Lab recently won the grand prize in the U.S. Department of Energy's $1.1-million American-Made Digitizing Utilities Prize. Aside from demonstrating their innovative prowess, Smart City Innovation Lab's victory also hints at the potential role that platforms like Ursa Major can play in bridging the gap between academic research and industry needs.…*continue reading*

Access ITS Support and Resources

Stay in the know! Subscribe to our newsletter mailing list. You can also find resources and additional information by visiting the ITS Digital Transformation webpage.

Need IT help? Get support.

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