Information Technology Solutions
IT Support Services!

Visit the IT Support Services stations located at:

Tomás Rivera Library, Orbach Science Library, and Student Success Center (SSC)

- **Password and Login**
  (password reset and NetID retrieval)
- **Campus WiFi Access**
- **VPN Connection Issues**
- **Wēpa Cloud Printing**
  (print, copy, scan, refund requests, paper jam and refill assistance)
- **Hardware Issues**
  (basic hardware troubleshooting for UCR-issued devices)
- **Laptop Kiosk Support**
  (kiosk return issues, checkout issues, ID issues, questions about returns)

Got other IT-related concerns and questions? Ask a BearHelp Technician.

BearHelp Support Desk is open from **Monday to Friday, 8:00 AM to 5:00 PM.**

Additional assistance is available by phone at **(951) 827-4848** and online at **its.ucr.edu/support**.

UC RIVERSIDE
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